

Terms and Conditions for Communications

Effective Date: 5-17-21

1. Consent to Communication

By providing your contact information, you consent to receiving communications from us via phone calls, text messages, emails, or other methods. These communications may include appointment reminders, billing information, and treatment plans.

Opt-Out:

You may opt out of non-essential communications by contacting our office directly.

2. Confidentiality and Privacy

We are committed to protecting your privacy and complying with applicable laws, including HIPAA (Health Insurance Portability and Accountability Act). Your personal health information (PHI) will only be shared as required to provide care or manage our services. For more details, please refer to our Privacy Policy.

3. Accuracy of Information

You are responsible for ensuring that the contact information you provide is accurate and up-to-date. Incorrect information may result in missed or misdirected communications.

4. Text Message Communications

We may use text messaging for reminders, updates, and notifications. Please note:

- Standard text messaging rates may apply per your mobile provider.
- Text messages are not encrypted and may not be secure. Do not share sensitive or confidential information via text.

5. Email Communications

We may use email to send appointment confirmations, billing statements, or other updates. Please

note:

- Emails may not be encrypted or secure.
- Sensitive PHI should only be shared through secure communication methods provided by our office.

6. Limitations of Liability

We are not responsible for any damages, loss, or inconvenience arising from:

- Unreceived or misdirected communications.
- Unauthorized access to communications due to incorrect contact details or insufficient safeguards on your part.

7. Changes to Terms and Conditions

We reserve the right to update these Terms at any time. Any changes will be effective immediately upon posting to our website or notifying you through our usual communication channels.

8. Contact Us

If you have questions about these Terms, please contact us at:

Endodontic Specialists of Naples

973 Michigan Ave

Naples, FL 34103

Phone: 239-263-1644

Email: info@naplesendodontist.com

Acknowledgment

By continuing to communicate with us, you acknowledge that you have read, understood, and agree to these Terms and Conditions.